



Service Bulletin

Bulletin No. 07-06
September 29, 2006

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To: ITW Ransburg and ITW Automotive Finishing Distributors
Subject: Vector Update

In our continuing efforts to improve product performance, we have enhanced the power supply performance of the Vector Electrostatic Guns. Beginning October 1, 2006, Vector Guns will be shipped with a modification in the software (PC Board) that will improve the responsiveness and eliminate intermittent nuisance faults, presently caused by rapid triggering.

We are asking your help in upgrading Vector Guns shipped prior to this time. Larry Utterback will be contacting you, to identify your needs and help address the units requiring a software upgrade. The procedure on upgrading the units will be forwarded once Larry Utterback has identified your needs and number of units to be addressed.

In consideration of this change, unit purchases prior to October 1st that have been upgraded, we will reset the warranty period for one year, beginning October 1st. Please be aware that customers, who have not been upgraded under this program, and may later experience nuisance faults, after the standard warranty has expired, the costs to repair the unit will be the responsibility of the end user.